

The Nutanix Advantage

Accelerate your adoption of the Nutanix platform by leveraging experienced consultants

Jump start your solution deployment with Nutanix and virtualization expertise

Provide best practices on operations, monitoring and reporting of solutions on Nutanix

Onsite or remote based on customer needs

OVERVIEW

Nutanix ProPack Service provides time and materials access to trusted resources who possess a wide range of industry experience across Nutanix and Infrastructure solutions and operations for a short-term engagement. The Nutanix ProPack offering is meant to accelerate Nutanix platform adoption by providing short-term architecture, operational, or management expert advice after the platform is deployed, with no defined outcome whether the resource is needed remotely or onsite, we have you covered.

Based on your organization's needs and requests, Nutanix provides an appropriate Consultant contiguously, with no breaks in the work week from three (3) to five (5) days. In addition, there is also an option for a twenty-day (20) ProPack which can be used in up to 4 blocks of 5 contiguous days or 20 full contiguous days.

SERVICE DESCRIPTION

Nutanix Consultants are assigned based on your organization's requirements for the project. The options available within these time-based services are as described here:

ProPack: Onsite or Remote three-day time-based consulting

The scope of this Service is limited up to contiguous three business days onsite as necessary or remote-only access to a Nutanix Services consultant. This service could be used for engagement such as:

- Health assessment of solutions deployed on Nutanix such as VMware Horizon View and Citrix XenDesktop
- Design, deployment and training on advanced product capabilities such as Nutanix Files and Nutanix Volumes. This may include a workshop to gather requirements and designing for your needs followed by delivery and handover of the solution

ProPack: Onsite or Remote five-day time-based consulting

The scope of this Service is limited up to contiguous five-days remote or onsite as necessary access to a Nutanix Services consultant. This service could be used for engagements such as:

- Design, deployment and training on advanced product capabilities such as Self- Service Portal, Metro Availability and Replication for Disaster Recovery. This may include workshop to gather requirements and designing for your needs followed by delivery and handover of the solution

ProPack: Onsite or Remote twenty-day time-based consulting

The scope of this Service is limited up to 4 contiguous five-day blocks remote or onsite as necessary access to a Nutanix Services consultant. This service could be used for engagements such as:

- Design, deployment and training on advanced product capabilities such as Self- Service Portal, Metro Availability and Replication for Disaster Recovery. This may include workshop to gather requirements and designing for your needs followed by delivery and handover of the solution

For more information about pricing, scope and prerequisites, please contact your local Nutanix representative or partner.

*Work Week = Up to five (5) business days per week × eight (8) Hours per day – Monday– Friday 8:00 AM – 5:00 PM Local Time to Customer, excluding local and national holidays.



T. 855.NUTANIX (855.688.2649) | F. 408.916.4039
info@nutanix.com | www.nutanix.com |  @nutanix

Nutanix delivers invisible infrastructure for next-generation enterprise computing, elevating IT to focus on the applications and services that power their business. The company's software-driven Xtreme Computing Platform natively converges compute, virtualization and storage into a single solution to drive simplicity in the datacenter. Using Nutanix, customers benefit from predictable performance, linear scalability and cloud-like infrastructure consumption. Learn more at www.nutanix.com or follow us on [Twitter@nutanix](https://twitter.com/nutanix).

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WARRANTY AND ACCEPTANCE

- (a) The Professional Services shall be provided in a professional manner with reasonable care and skill. Your sole remedy for breach of this warranty shall be reperformance of the Professional Services at no additional cost, provided that You notify Us of any non-conformity within thirty (30) days of the provision of the non-conforming Professional Services. A breach of one SOW or Service shall not amount to a breach under any other SOW or Service.
- (b) LIMITATIONS AND EXCLUSIONS. TO THE EXTENT PERMITTED BY APPLICABLE LAWS, THE FOREGOING WARRANTIES ARE YOUR SOLE AND EXCLUSIVE WARRANTIES AND REMEDIES. EXCEPT FOR THE WARRANTIES SPECIFICALLY DESCRIBED ABOVE, ALL PRODUCTS AND SERVICES ARE PROVIDED "AS-IS" AND ALL OTHER WARRANTIES INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, ACCEPTABLE QUALITY, TITLE, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT ARE EXPRESSLY DISCLAIMED.

TERMS AND CONDITIONS

Pre-paid fees for services are non-cancellable and non-refundable except as otherwise expressly stated herein, and Nutanix's obligations to perform any services in return for any pre-paid fees shall expire twelve (12) months after receipt of the applicable purchase order. The Client has five (5) days upon delivery of the Services to notify Nutanix that the Services do not meet the warranty above or are otherwise not accepted. Absent such notification in the timeline stated in the preceding sentence, the Services shall be deemed accepted.