

Virtual Desktop Modernization

EUC User Acceptance Testing & Go-Live Support

BENEFITS

- Speed issue resolution and accelerate solution adoption with a dedicated EUC specialist to support UAT and Go-Live efforts
- Mitigate risks and accelerate time to value by leveraging our experienced consultant

OVERVIEW

The End User Computing (EUC) User Acceptance Testing (UAT) and Go-Live Support service focuses on collaborating with customers to verify that an EUC solution is usable by the target audience of end users and to provide assistance bringing users into an EUC solution based upon an existing desktop design. This ensure that requirements are met and problems are resolved while minimizing time to value.



A certified Nutanix consultant reviews and executes an existing migration plan to ensure that solution requirements are properly identified. The consultant also ensures adherence to Nutanix- and industry-recommended best practices while minimizing cost and complexity.

SERVICE SCOPE

This service provides a dedicated EUC specialist for a fixed period of time to support UAT and/or go-live efforts for an EUC solution. The service is time bound at 5 consecutive working days. Should you need more than 5 days, you'll need to purchase multiple increments of the service as required for your UAT or go-live plan.

UAT and Go-Live Service includes:

- Review existing UAT and/or Go-Live Plan
- Review existing user segmentation, use cases and expected solution functionality and requirements
- Assist with user testing
- Assist with issue identification and resolution

DELIVERABLES

- Project schedule
- Project status reports
- 5 consecutive days of dedicated time
- Project close out

TASK

	Duration
EUC UAT and/or Go-Live Support	Fixed 5 Days

TERMS AND CONDITIONS

This document contains the entire scope of the service offer. Anything not explicitly included above is out of scope. This service offer is subject to the Nutanix Services General Terms and Conditions that can be viewed at <https://www.nutanix.com/support-services/consulting-services/terms-and-conditions>



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